

Privacy Policy for clients ex art.13 of the EU Regulation 2016/679 (GDPR – General Data Protection Regulation)

The European Regulation EU/2016/679 (hereinafter “Regulation”) lays down rules on the protection and processing of personal data, as well as rules on the free movement of such data. In compliance with the principle of transparency provided by art.5 of the Regulation, ITALCARRELLI S.p.A., as Data Controller, provides the interested party with the information requested by art.13 of the Regulation.

1. Data Controller

The Data Controller is the company ITALCARRELLI S.P.A., in the person of the legal representative pro tempore, with registered office in Chiampo (VI), via Monte Rosa 9, www.italcarrelli.eu.

2. Object of the processing and nature of the data

ITALCARRELLI S.p.A. processes personal data, identifiers (for example, personal data, company name, address, telephone, e-mail, bank and payment references) – then, “personal data” or even “data” - communicated in connection with the conclusion of contracts for the purchase of products and/or the provision of services by the Data Controller.

3. Purpose of processing and provision of data

The processing of personal data, with the exception of c.d. “particular” data, will be based on the principles of correctness, lawfulness and transparency, protecting confidentiality and in accordance with the privacy policy of the Data Controller. ITALCARRELLI S.p.A. also undertakes to process the data in compliance with the principle of “Minimization”, or by acquiring and processing the data limited to what is necessary with respect to the following service purposes:

- a) Meet pre-contractual requirement (e.g. instruction of your offers or our orders, solvency checks);
- b) To fulfil contractual obligations (the sale of goods and/or the provision of services, including the management of delivery obligations and of logistics and transport functions);
- c) Customer management for aspects other than sub a-b (internal organisation of activities related to the sale of products and/or the provision of services, e.g. management of entrustments and risk control (fraud, insolvency, etc.), litigation and assignment of receivables;
- d) To fulfil statutory obligations (e.g. accounting, tax formalities, administrative and accounting management, etc.), a regulation, Community legislation or an order from the Authority;
- e) Sending by email communications relating to the activity of the Owner, the products purchased, or any invitations and information related to participation in trade fairs;
- f) Exercise the rights of the Owner, for example the right of defence in court.

In relation to the related purposes, the processing may be carried out without your consent. The provision of personal data is mandatory for the aforementioned purposes and the refusal to provide data will determine the total impossibility to conclude the contract.

4. Methods of data processing and any recipients

The processing of personal data will be carried out with paper methods and IT tools in compliance with the provisions on the protection of personal data and, in particular, the appropriate technical and organizational measures referred to in art. 32 of the Regulation, and with the observance of any precautionary measure that ensures its integrity,

confidentiality and availability. Specific security measures are observed to prevent the loss of data, illicit or incorrect use and unauthorized access.

Only employees and/or collaborators of the Data Controller, which operates as “Appointed”, complying with the specific instructions and instructions given, specifically authorized and instructed by the Data Controller pursuant to art.29 of the Regulation.

The processing of personal data takes place at the headquarters of the Data Controller.

Data recipients:

Personal data may be communicated, in close relation to the purposes indicated above, to the following subjects or categories of subjects:

- a) Banks and credit institutions to manage receipts and payments;
- b) Consultants and freelancers also in an associated form;
- c) Companies and law firms for the protection of contractual rights;
- d) IT service companies;
- e) E-mail and software service providers;
- f) Public bodies required to be notified;
- g) Insurance companies;
- h) Possible agents, representatives;
- i) Principal and/or contractor under contract/subcontracting;
- j) Transport providers;
- k) Customs brokerage agencies.

In relation to these categories of recipients, the Data Controller undertakes to rely exclusively on subjects who provide adequate guarantees regarding data protection, and will appoint the mas Data Processors pursuant to art.28 of the Regulation.

Personal data will not be further disclosed, unless required by a law or regulation or by Community legislation.

5. Transfer of personal data abroad

In any case, it is understood that the Data Controller, if necessary to execute the contract, already ensures that the transfer of data outside the European Union will take place in accordance with the applicable legal provisions stipulating, if necessary, agreements that guarantee an adequate level of protection and/or adopting the standard contractual clauses provided by the European Commission.

6. Data retention period

The data retention period is linked to the purpose of the processing; the data will be kept for the duration of the contractual or commercial relationship with the data subject or with his organization, and for a period not exceeding ten years, in compliance with legal obligations for the retention of tax documents or with legal value.

7. Rights granted to the data subject

At any time, the data subject may exercise, in respect of the Data Controller, his rights as provided for by art. 15-22 of the GDPR. In particular, at any time, the data subject will have the right to ask:

- Access to your personal data;
- Their correction in case of inaccuracy of the same;
- Deletion;

- The limitation of their processing.

He will also have:

- The right to object to his processing if processed for the pursuit of a legitimate interest of the Data Controller, if it considers its fundamental rights and freedoms violated;
- The right to withdraw consent at any time in relation to the purposes for which it is necessary;
- The right to data portability, namely the right to request and receive in a structured, commonly used and machine-readable format, personal data reading to the data subject.

The interested party may finally propose, as a natural person concerned, a complaint to the Guarantor for the protection of personal data, following the procedures and indications published on the official website of the Authority on www.garanteprivacy.it .

The above rights may be exercised by sending a written request to the Data Controller to be sent to the address indicated in art. 1 or by sending an email to the dedicated email address privacy@italcarrelli.eu .

The exercise of rights is not subject to any form of constraint and is free of charge.

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